

Bitbucket Support Zip 만들기

이 문서는 Atlassian Support 사이트에서 요청하는 Support Zip 파일(서버 로그)을 생성하는 방법에 대한 가이드를 제공한다.

Bitbucket 서버 로그 다운로드

Bitbucket 제품에서 서버 로그 파일을 다운로드 받기 위해서 다음 절차를 진행하시기 바랍니다.

1. 관리자 메뉴로 이동하세요.
2. 좌측 메뉴에서 Troubleshooting and Support tools를 선택하세요.
3. Troubleshooting and Support tools 창이 나타나면 "Create support zip"을 클릭하세요.
4. 하단 "Create Zip"을 클릭 후 첨부파일이 만들어지면 다운로드를 합니다.

한글 버전은 다음 이미지를 참고하시기 바랍니다.

The screenshot shows the Bitbucket Administration interface. On the left is a sidebar with navigation links: Overview, ACCOUNTS (Users, Groups, Global permissions, Authentication, Avatars, User Directories), SETTINGS (Server settings, Database, Application Navigator, Application Links, Mail server, Licensing, Clustering, Mirrors, Analytics), and ADD-ONS (Find new apps, Manage apps, Slack integration). The main content area is titled 'Administration' and 'Troubleshooting and support tools'. It includes a description: 'Identify, diagnose and solve problems with your instance by running the health checks and log analyser. If you need more help, contact Atlassian Support using the support request form.' Below this are tabs: Log analyzer, System Information, Get help, and 'Create support zip' (highlighted with a red box). The 'Create support zip' section explains: 'Export logs, configuration files and other useful information about your site for troubleshooting or as a historical snapshot. Our support team may ask you to provide this support zip file when you raise a support request.' It lists 'Items included' (Application properties) and 'Select other items to include' (Thread dumps, The main configuration file, Bitbucket application logs). Under 'Choose to limit size', 'Limit file sizes' is checked. At the bottom, a 'Create zip' button is highlighted with a red box. A red arrow points from the 'Create support zip' button in the top navigation bar to the 'Create zip' button at the bottom.