

플러그인이 로딩 실패로 Jira 정상 기동 안됨

현상

플러그인이 로딩 실패로 Jira 정상 기동 안됨

- ❗ System plugins failed to start: We haven't been able to start all the required system plugins
- We couldn't start the following plugins:
- Jira Projects Plugin (com.atlassian.jira.jira-projects-plugin)
 - Gadget Directory Plugin (com.atlassian.gadgets.directory)
 - Atlassian Jira - Plugins - Gadgets Plugin (com.atlassian.jira.gadgets)
 - Atlassian Jira - Plugins - Global Issue Navigator (com.atlassian.jira.jira-issue-nav-plugin)
 - Atlassian JIRA - Plugins - Quick Edit Plugin (com.atlassian.jira.jira-quick-edit-plugin)
 - Atlassian Jira - Plugins - REST Plugin (com.atlassian.jira.rest)

[Learn more](#)

환경

- Jira Server

원인

원인 미상으로 Jira가 플러그인을 로딩하지 않도록 설정하여 플러그인이 로딩 안됨

해소 방안

Database에서 loading 상태 조정

```
SELECT * FROM pluginstate where pluginenabled = 'false';
DELETE FROM pluginstate WHERE pluginkey='<pluginkey from query above>';
DELETE FROM pluginstate WHERE pluginkey LIKE 'com.atlassian.%';
```

조치 후 Jira 재시작