

Bitbucket Support Zip 만들기

이 문서는 Atlassian Support 사이트에서 요청하는 Support Zip 파일(서버 로그)을 생성하는 방법에 대한 가이드를 제공한다.

Bitbucket 서버 로그 다운로드

Bitbucket 제품에서 서버 로그 파일을 다운로드 받기 위해서 다음 절차를 진행하시기 바랍니다.

1. 관리자 메뉴로 이동하세요.
2. 좌측 메뉴에서 Troubleshooting and Support tools를 선택하세요.
3. Troubleshooting and Support tools 창이 나타나면 "Create support zip"을 클릭하세요.
4. 하단 "Create Zip"을 클릭 후 첨부파일이 만들어지면 다운로드를 합니다.

한글 버전은 다음 이미지를 참고하시기 바랍니다.

The screenshot shows the Bitbucket Administration interface. On the left is a sidebar with navigation links. The main content area is titled 'Troubleshooting and support tools'. Below this title is a description and a row of tabs: 'Log analyzer', 'System Information', 'Get help', and 'Create support zip' (which is highlighted with a red box). Below the tabs is the 'Create support zip' section, which includes a description and a list of items to include in the support zip. The items are: 'Application properties' (selected), 'Thread dumps' (unchecked), 'The main configuration file, bitbucket.properties' (checked), and 'Bitbucket application logs' (checked). There is also a section for 'Choose to limit size' with 'Limit file sizes' checked. At the bottom of the page, there is a blue button labeled 'Create zip' (highlighted with a red box). A red arrow points from the 'Create support zip' button in the top navigation bar to the 'Create zip' button at the bottom.

Overview

ACCOUNTS

Users

Groups

Global permissions

Authentication

Avatars

User Directories

SETTINGS

Server settings

Database

Application Navigator

Application Links

Mail server

Licensing

Clustering

Mirrors

Analytics

ADD-ONS

Find new apps

Manage apps

Slack integration

Administration

Give feedback

Troubleshooting and support tools

Identify, diagnose and solve problems with your instance by running the health checks and log analyser. If you need more help, contact Atlassian Support using the support request form.

Log analyzer System Information Get help **Create support zip**

Create support zip

Export logs, configuration files and other useful information about your site for troubleshooting or as a historical snapshot. Our support team may ask you to provide this support zip file when you raise a support request.

Items included Application properties
Memory statistics, configuration options and system settings required by Atlassian support

Select other items to include

☐ Thread dumps
Generates 3 thread dumps used for performance analysis

☒ The main configuration file, bitbucket.properties
A copy of your bitbucket.properties file

☒ Bitbucket application logs
Your Bitbucket application logs

Choose to limit size ☒ Limit file sizes
Limit the size of files included in your support zip to no more than 25Mb

Create zip